

CRITERIA 5

5.1: Student Support

5.1.4: *The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases.*

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Powai-Vihar, Powai, Mumbai - 400 076
Tel. 25704528 / 25704530

Smt. Durgadevi Sharma Charitable Trust



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ACADEMIC YEAR

2021 – 2022

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of Arts, Science & Commerce
Powai-Vihar, Powai, Mumbai - 400 076
Tel. 25704526 / 25704530

Chandrabhan Sharma College of Arts, Science & Commerce, Adi Shankaracharya Marg, Powai - Vihar, Powai, Mumbai - 400076.
Tel.: 022-25704526 / 25704530 Email: info@csccollege.co.in Web: www.csccollege.co.in

GRIEVANCE REDRESSAL CELL

ANNUAL REPORT 2021-22

SUMMARY

This annual report provides an overview of the activities of the Grievance Redressal Cell at Chandrabhan Sharma College for the academic year 2021-22. We are pleased to report that no complaints were received during this period, demonstrating the effectiveness of our proactive measures in addressing concerns and ensuring a harmonious college environment. This report highlights the efforts made to prevent grievances and maintain a complaint-free campus.

INTRODUCTION

Introduce the purpose and role of the Grievance Redressal Cell. Provide a brief overview of the college, its commitment to student welfare, and the importance of an effective grievance redressal process in maintaining a conducive learning environment.

GRIEVANCE REDRESSAL PROCESS

Explain the grievance redressal process followed by the cell, even in the absence of any formal complaints. Describe how the cell proactively addresses potential issues and fosters a culture of transparency, fairness, and accountability. Highlight the importance of effective communication channels, regular student engagement initiatives, and feedback mechanisms.

GRIEVANCE REDRESSAL STATISTICS

Provide an overview of the absence of complaints during the reporting period. Include the following information:

- (a) Number of formal complaints received - **Zero**
- (b) Categories/types of grievances - **N/A**
- (c) Measures taken to prevent grievances, such as - **orientation programs, counseling services, and awareness campaigns**



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Tel. 25704526 / 25704530

CONCLUSION

- Through our proactive measures, effective communication channels, and dedication to student welfare, we are proud to report that no complaints were received within the reporting period.
- The absence of complaints is a testament to the success of our grievance redressal process, which focuses on prevention, transparency, and open dialogue. By implementing measures such as orientation programs, counseling services, and awareness campaigns, we have fostered a culture that encourages students to address their concerns promptly and seek resolution in a supportive manner.



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ACADEMIC YEAR

2020 – 2021

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Tel. 25704526 / 25704530

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GRIEVANCE REDRESSAL CELL

ANNUAL REPORT 2020-21

SUMMARY

This annual report provides an overview of the activities of the Grievance Redressal Cell at Chandrabhan Sharma College for the academic year 2020-21. We are pleased to report that no complaints were received during this period, demonstrating the effectiveness of our proactive measures in addressing concerns and ensuring a harmonious college environment. This report highlights the efforts made to prevent grievances and maintain a complaint-free campus.

INTRODUCTION

Give a succinct introduction to the college, its dedication to student welfare, and the role an efficient grievance resolution procedure plays in preserving a positive learning environment.

GRIEVANCE REDRESSAL CELL STRUCTURE AND FUNCTIONS:

Describe the make-up and responsibilities of the members of the grievance redressal cell. Describe the cell's mission, responsibilities, and legal standing with regard to resolving student complaints and fostering a fulfilling college experience. Describe the proactive steps taken to stop complaints and promote open dialogue..

GRIEVANCE REDRESSAL PROCESS

Explain the cell's grievance resolution procedure, even in the absence of any official complaints. Describe how the cell promotes a culture of openness, justice, and accountability and proactively resolves possible problems. Stress the value of efficient communication channels, ongoing student engagement projects, and feedback systems.

GRIEVANCE REDRESSAL STATISTICS

Provide an overview of the absence of complaints during the reporting period. Include the following information:

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Tel. 25704526 / 25704530

CONCLUSION

Throughout the academic year 2020–21, the Grievance Redressal Cell was essential in preserving a complaint-free and peaceful campus atmosphere. We are pleased to inform that no complaints were received throughout the reporting period thanks to our preventive initiatives, efficient communication methods, and commitment to student welfare.

The lack of complaints is evidence of the effectiveness of our grievance resolution procedure, which emphasises open communication, openness, and prevention. Through the use of strategies like orientation programmes, counselling services, and awareness campaigns, we have created an environment where students are encouraged to voice their issues right away and seek a helpful resolution.



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ACADEMIC YEAR

2019 – 2020

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Tel. 25704526 / 25704530

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GRIEVANCE REDRESSAL CELL

ANNUAL REPORT 2019-20

SUMMARY

An summary of the grievance redressal cell's work at Chandrabhan Sharma College for the academic year 2021–2022 is given in this annual report. We are happy to inform that no complaints were filed during this time, highlighting the success of our proactive approaches to resolving issues and maintaining a positive college atmosphere. The actions taken to keep a complaint-free campus are highlighted in this report.

INTRODUCTION

Describe the Grievance Redressal Cell's role and objective. Briefly describe the college, its dedication to student welfare, and the role that an efficient grievance procedure plays in preserving a positive learning environment.

GRIEVANCE REDRESSAL CELL STRUCTURE AND FUNCTIONS

Describe the make-up and responsibilities of the members of the grievance redressal cell. Describe the cell's mission, responsibilities, and legal standing with regard to resolving student complaints and fostering a fulfilling college experience. Draw attention to the preventative steps taken to stop complaints and promote open dialogue.

GRIEVANCE REDRESSAL PROCESS

Explain the cell's grievance resolution procedure, even in the absence of any official complaints. Describe how the cell promotes a culture of openness, justice, and accountability and proactively resolves possible problems. Stress the value of efficient communication channels, ongoing student engagement projects, and feedback systems.

GRIEVANCE REDRESSAL STATISTICS

Provide an overview of the absence of complaints during the reporting period. Include the following information:

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CONCLUSION

- We will further enhance our proactive measures and explore new initiatives to continually improve the grievance redressal process. We remain open to feedback and suggestions from the student body to ensure that their voices are heard and that their concerns are promptly addressed.
- Together, we can foster an environment that prioritizes student well-being and ensures a memorable and enriching college experience for everyone.



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ACADEMIC YEAR 2018 – 2019

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GRIEVANCE REDRESSAL CELL

ANNUAL REPORT 2018-19

SUMMARY

An summary of the grievance redressal cell's operations at Chandrabhan Sharma College for the academic year 2018–19 is provided in this annual report. We are happy to inform that no complaints were filed during this time, highlighting the success of our proactive approaches to resolving issues and maintaining a positive college atmosphere. The actions taken to keep a complaint-free campus are highlighted in this report.

INTRODUCTION

Describe the Grievance Redressal Cell's role and objective. Briefly describe the college, its dedication to student welfare, and the role an efficient grievance procedure plays in upholding a positive learning environment.

GRIEVANCE REDRESSAL CELL STRUCTURE AND FUNCTIONS:

Describe the make-up and responsibilities of the members of the grievance redressal cell. Describe the cell's mission, responsibilities, and legal standing with regard to resolving student complaints and fostering a fulfilling college experience. Draw attention to the preventative steps taken to stop complaints and promote open dialogue.

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CONCLUSION

- Throughout the academic year 2018–19, the Grievance Redressal Cell was essential in preserving a complaint-free and peaceful campus atmosphere. We are pleased to inform that no complaints were received throughout the reporting period thanks to our preventive initiatives, efficient communication methods, and commitment to student welfare.
- The lack of complaints is evidence of the effectiveness of our grievance resolution procedure, which places a strong emphasis on prevention, open communication, and transparency. By putting in place strategies like orientation programmes, counselling services, and awareness campaigns, we have created a culture that motivates students to voice their issues right away and seek resolving in a helpful way.



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ACADEMIC YEAR

2017 – 2018

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GRIEVANCE REDRESSAL CELL

ANNUAL REPORT 2017-18

SUMMARY

An summary of the grievance redressal cell's work at Chandrabhan Sharma College for the academic year 2017–18 is provided in this annual report. We are happy to inform that no complaints were filed during this time, highlighting the success of our proactive approaches to resolving issues and maintaining a positive college atmosphere. The actions taken to keep a complaint-free campus are highlighted in this report.

INTRODUCTION

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GRIEVANCE REDRESSAL CELL STRUCTURE AND FUNCTIONS

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- The lack of complaints is evidence of the effectiveness of our grievance resolution procedure, which emphasises open communication, openness, and prevention. We have cultivated a culture that encourages students to discuss their concerns promptly and seek resolution in a supportive manner by putting into place policies including orientation programmes, counselling services, and awareness campaigns.



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